

FAQs > Getting Started > I'm trying to 'Sign Up' on MoversPay, but it's indicating the username or password is invalid. Why?

I'm trying to 'Sign Up' on MoversPay, but it's indicating the username or password is invalid. Why?

Anita L - 2020-12-02 - Getting Started

The username should be a valid email address. If it does not contain '@' in the username, it will not be considered a valid email address.

The password must be 8 characters or more, and contain at least 1 number, 1 lowercase letter, and 1 capital letter.