# I'm trying to 'Sign Up' on MoversPay, but it's indicating the username or password is invalid. Why?

Anita L - 2020-12-02 - Getting Started

The username should be a valid email address. If it does not contain '@' in the username, it will not be considered a valid email address.

The password must be 8 characters or more, and contain at least 1 number, 1 lowercase letter, and 1 capital letter.